

# Perks – FAQs

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- **What is Perks?**

Perks is an affinity benefits scheme, launched for PFS UK-based members. The scheme provides members with access to a range of money-saving deals and discounts which have been designed to save members money in both their personal and professional lives.

The scheme has been launched in association with Parliament Hill, who specialise in delivering affinity benefits schemes to membership organisations.

- **What benefits are available through the scheme?**

The benefits available through Perks are split across four sections; lifestyle, travel, business and advice. The complete range of benefits available is too extensive to list here, but includes:

- retail cashback at major retailers including Boots, B&Q, Debenhams, Currys PC World, M&S and Sainsbury's;
- savings on home utilities including British Gas, edf, e-on, npower and Scottish Power;
- discounted health club membership including Pure Gyms, Fitness First, Nuffield Health, David Lloyd and Virgin Active;
- savings on package holidays including Thomas Cook, Thomson and Cosmos;
- savings on a range of other leisure interests including cinemas, restaurants and family days out;
- business offers, including savings on office supplies, Microsoft desktop training and professional development training.

To explore the full range of benefits, log in to the Perks website. Access information is provided below.

- **How do I join the benefits scheme? How much does it cost?**

UK-based members are automatically entitled to the benefits available through Perks by virtue of their PFS membership. There is no additional cost for using Perks, subject to any qualification or restriction specific to the individual benefit. See terms and conditions for each individual benefit on the Perks website for further information.

- **How do I access the benefits scheme?**

To access Perks, visit [www.thepfs.org/perks](http://www.thepfs.org/perks).

You will need your PFS PIN and password to log in.

- **Is the scheme available to international members?**

Unfortunately Perks is only available to members in the UK. As our non-UK membership is spread across 150 countries, it has not been possible to provide a global scheme. The costs involved in establishing and maintaining a benefits programme of this nature would outstrip the benefits.

- **What is a price promise?**

It is becoming increasingly easy to find 'competitive' deals and offers through work or on the internet. That's why the collective bargaining power of the membership has been harnessed to bring you, wherever possible, prices which we believe are very hard to beat.

You will find many of the benefits on offer via Perks will bear one of two price promise stamps:



National price promise - This stamp means that you should be getting the best possible price/deal in the UK, for this product or service.



Provider price promise - This stamp means that you should be getting the best possible price/deal given by that particular provider to any group.

Although there will of course be exceptions, it is our intention to ensure that members can always access the very best prices available. In the event that you find what appears to be a better deal, we will do our best to make sure that you end up with the best rate and also provide something extra in recognition of your time. (Terms and conditions apply on a written like-for-like basis. See Perks website for further details).

- **Experiencing problems with Perks?**

If you are experiencing problems with the Perks website, or accessing any of the benefits, please contact Parliament Hill directly.

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