# **Financial services qualifications**

2016 Information for candidates

## Gaining your professional advantage

Dedicated routes include: Financial planning Investments and securities Life and pensions Mortgages and equity release Retail banking



www.cii.co.uk

# Supporting your success

Membership of the leading professional body for the financial planning profession gives you the tools and ongoing support to help you achieve your professional goals.

Join the Personal Finance Society today and enjoy the following exclusive benefits and career support:

- Free Statement of Professional Standing (where applicable)
- Use of professional designations (upon completion of relevant qualifications)
- A respected code of professional ethics
- Discounts on qualifications and learning materials and access to revision and exam resources
- A regional support network offering a programme of business relevant CPD events, best practice guidance and peer networking (UK, Channel Islands and Isle of Man only)
- Specialist technical events and online resources
- CPD planning and recording tool with auto-syncing mobile app
- Market news and features through our bi-monthly member magazine, Financial Solutions
- Regular e-newsletters signposting important developments and the latest resources
- Pathway to Chartered Financial Planner status
- An affinity benefits scheme providing discounts and exclusive member benefits.

## 66

Membership clearly demonstrates your commitment to maintaining the highest professional standards and an understanding of the responsibilities that comes with being a financial planning professional.

Andrew Flowers APFS Chartered Financial Planner Wealth Management Partner Vizion Wealth LLP

## Membership from £6.12 a month\*

\*UK taxpayers can claim income tax relief on membership fees.

For more information and to join, visit: **WWW.thepfs.org/join** Or call +44 (0)20 8530 0852

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## The Chartered Insurance Institute (CII) Professionalism in practice

As the premier professional body for the insurance and financial planning professions, the CII promotes higher standards of integrity, technical competence and business capability.

With over 120,000 members in more than 150 countries, the CII is the world's largest professional body dedicated to these sectors.

Success in CII qualifications is universally recognised as evidence of knowledge and understanding. Membership of the CII signals a desire to develop broad professional capability and subscribe to the standards associated with professional status.

The CII works with businesses to develop bespoke, company-wide solutions that ensure competitive advantage by enhancing employees' technical and professional competence.

Individually, CII's members are able to drive their personal development and maintain their professional standing through an unrivalled range of learning services and by adhering to the CII's Code of Ethics.

## www.cii.co.uk



## **Contacting the CII**

If you have any queries regarding the qualifications in this brochure please contact Customer Service.

The CII is committed to delivering a first-class service and, to this end, we welcome feedback on any aspect of your relationship with our organisation.

Please forward any views you may have on the service you receive, whether they are positive or otherwise.

We take all such comments seriously, answer them individually, and use them to help ensure that we continually improve the service we provide.

# Customer Service 42–48 High Road, South Woodford, London E18 2JP tel: +44 (0)20 8989 8464 fax: +44 (0)20 8530 3052 email: customer.serv@cii.co.uk website: www.cii.co.uk

## 2 Make the most of your career with CII qualifications

## The CII financial services framework is driven by what's happening in the market, addressing a broad range of regulatory and professional gualification requirements.

Whether you're a financial planner (we have options for a range of activities), paraplanner, intend to become a mortgage adviser, or work in a related support role, CII qualifications develop knowledge and capability to support you throughout your career. For examples of qualification routes matched to different job roles visit www.cii.co.uk/fs-routes

## Quality assurance at every level

Being registered with the Office of Qualifications and Examinations Regulation (Ofqual) - the regulator of qualifications and tests in the UK - CII qualifications and examinations are quality assured. They are available at four levels of difficulty, catering for a range of knowledge and experience.

Levels can be understood in the following terms:



You can access further information on Ofqual online at www.ofqual.gov.uk

## Our suite of financial services qualifications now includes:

Financial planning	Investments and securities	Life and pensions	Mortgages and equity release	Retail banking
Award in Long Term Care Insurance	Certificate in Investment Operations	Award in Life and Pensions Foundations	Certificate in Mortgage Advice	Award in Retail Banking
Certificate in Paraplanning	Certificate in Securities Advice and Dealing	Award in Financial Administration	Certificate in Equity Release	
LEVEL Diploma in Regulated Financial Planning	Certificate in Discretionary Investment Management	Certificate in Financial Services <sup>1</sup>	LEVEL Certificate in Advanced Mortgage Advice	
LEVEL Diploma in Financial Planning		Certificate in Regulated Financial Services Operations		
LEVEL Advanced Diploma in Financial Planning		<b>LEVEL</b> Certificate in Life and Pensions <sup>2</sup>		

Further information on these qualifications can be found on the pages overleaf. To compare the key components and requirements of all the CII's financial services qualifications visit www.cii.co.uk/fs-keyfacts

Studying for a qualification

can sometimes seem quite daunting, especially if you've been out of formal education for a while. But there's no need to worry about making the right choices, the study time or the exams. If you plan properly, and take advantage of all the support the CII has to offer, your journey should be a smooth one.

## Your guide to studying with us

## Enjoy unique member benefits

Joining the PFS/CII gives you an advantage by creating a platform for your study. It gives you privileged access to technical information including an archive of past exam papers for written exams and online technical library.

You get discounts on CII study materials and exam entry, saving up to 22%. Membership also supports you in your working life. For example, adviser members can apply for their free Statement of Professional Standing (SPS), and qualified members receive free access to a regulator approved CPD programme.

See the inside front cover for more details.

## Non-CII qualifications can count

If you hold a degree or professional qualification in a relevant subject, for example accounting, business, law, finance, management or maths, you could receive credits that count towards completion of a CII qualification. In doing so, you'll avoid duplicating learning already completed and obtain your CII qualification more quickly.

For further information visit www.cii.co.uk/prior-learning where you'll find full guidance on the rules, requirements, fees and an application form.

## Plan your unit pathway

Apart from single-unit 'Awards', CII qualifications require completion of a number of different units, each covering a specific topic.

Some qualifications are designed to meet Financial Conduct Authority (FCA) appropriate gualification requirements, and are therefore made up of specific combinations of units. We suggest these are completed in sequence as they often build upon one another.

Others, like the Diploma and Advanced Diploma in Financial Planning allow you to self-select units according to your individual circumstances.

Completion requirements for all qualifications can be found on pages 4-11 and further information on each unit can be found on pages 12-13.

## Create a personalised learning programme

Exam results show that a blended learning approach using a combination of learning and revision materials substantially increases your chance of first-time exam success.

Find out more about available learning materials on pages 14-17.

## Take exams when you're ready

Multiple-choice question exams tested at online centres are offered throughout the year, typically weekly, so pick your choice of time and location. Written exams are typically available twice-yearly in April and October.

Get the dates for your diary on pages 18-19.

#### Notes

1 The Certificate in Financial Services is also suitable for those working in financial planning operational or technical support roles.

2 The Certificate in Life and Pensions is being withdrawn at the end of 2016. See page 9 for more information.

When starting study with the CII there are a number of steps to take and decisions you'll need to make. As a guide we recommend you consider the following:

You can make studying simpler by taking advantage of the available support, and by selecting study and revision materials that best suit your preferred style of learning.

## **4** Financial planning

Diploma in Regulated Financial Planning

**PFS member** 

designation\*

More details and

to enrol online

Next step

qualification

www.cii.co.uk/dip-rfp

Advanced Diploma in

**Financial Planning** 

DipPFS

Level

### Overview

The Diploma in Regulated Financial Planning meets the FCA's qualification requirements in full for those advising on retail investment products.

The Diploma develops core technical knowledge and financial planning capabilities, covering:

- (R01) Financial services, regulation and ethics;
- (R02) Investment principles and risk:
- (R03) Personal taxation;
- (R04) Pensions and retirement planning;
- (R05) Financial protection; and
- (R06) Financial planning practice.

Holders of unit R01 may be authorised to advise under supervision by their firm while they work towards completion of the full Diploma.

## Entry requirements

None

## **Completion requirements**

To complete you need to obtain **100 CII credits** by passing the following six compulsory units: R01-R06.

Turn to pages 12-13 for further information on these units, including recommended minimum study hours and assessment methods.

## Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support
- Blended learning package
- Key fact booklets
- Question packs
- Audio revision
- Learn interactive tutorial
- Revision courses

See **pages 14–17** for further details, including unit availability and fees.

## Pensions Update Programme

The CII Pensions Update Programme offers a complete continuing professional development (CPD) solution that helps planners, paraplanners and those in related roles, stay up to speed with the reforms introduced in April 2015.

The programme comprises unit (R08) Pensions update and includes a study text, online revision support and first exam entry, all for a single fee. Visit www.cii.co.uk/pensionsupdate for further information or find out more about unit R08 from page 12.

## **Diploma in Financial Planning**

## **Overview**

The Diploma in Financial Planning meets the FCA's qualification requirements for those advising on retail investment products (subject to additional gap fill, see www.cii.co.uk/gapfill for more information).

With 37 units to choose from, the Diploma in Financial Planning can develop core technical knowledge and understanding across a broad range of key advisory areas. These include the Diploma in Regulated Financial Planning units listed left, the Diploma units listed below and Advanced Diploma units opposite:

- (J02) Trusts;
- (J03) The tax and legal aspects of business;
- (105) Pension income options:
- (J07) Supervision in a regulated environment;
- (J10) Discretionary investment management;
- (J11) Wrap and platform services;
- (J12) Securities advice and dealing;
- (R07) Advanced mortgage advice; and
- (R08) Pensions update.

## Entry requirements

None, but one of the following CII qualifications, or equivalent from another awarding body, must be held in order to complete:

- Certificate in Financial Planning (withdrawn at the end of 2015) or
- Certificate in Financial Services

## **Completion requirements**

To complete you need to obtain 140 CII credits, of which:

- at least 80 credits must be at Diploma-level (units J02, J03, J05, J07, J09–J12, R01–R04, and R06–R08). The following can also count towards this requirement:
  - Credits from withdrawn CII AFPC units; and
  - One Advanced Diploma in Financial Planning unit (AF1-AF6) or a maximum of 30 non-specific Advanced Diploma credits.
- the remaining credits can come from any CII financial services units, excluding unit LF1, subject to a maximum of 30 Advanced Diploma-level credits or 30 non-specific Advanced Diploma-level credits being used overall.

Turn to pages 12–13 for further information on these units.

## Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support
- Revision courses.

See pages 14–17 for further details, including unit availability and fees.

## Advanced Diploma in Financial Planning

**PFS member** 

designation\*

www.cii.co.uk/

Next step

qualification

PFS Fellowship; or

See graduate and

postgraduate courses

APFS

Level

### **Overview**

The Advanced Diploma in Financial Planning builds on existing skills and knowledge, enabling advisers to develop specialist planning capabilities and offer a sophisticated and comprehensive approach to financial management.

More details and And with completion leading to Chartered to enrol online Financial Planner status, the Advanced Diploma gives holders clear differentiation from the main body of advisers. adip-financialplanning

The Advanced Diploma requires completion of at least four of the following six financial planning units:

- (AF1) Personal tax and trust planning;
- (AF2) Business financial planning;
- (AF3) Pension planning\*;
- (AF4) Investment planning;
- (AF5) Financial planning process (compulsory); and
- (AF6) Senior management and supervision.

These units build on Diploma-level learning. Visit this qualification's webpage for examples of topic-specific study routes.

\* Unit AF3 is an FCA appropriate exam for advisers wanting to undertake pensions transfer activities.

## Entry requirements

None, but one of the following qualifications must be held in order to complete:

- Diploma in Financial Planning; or
- Diploma in Regulated Financial Planning.

## **Completion requirements**

To complete you need to obtain 290 credits, of which:

• At least 120 credits must be at Advanced Diploma-level (units AF1–AF6). Where you already hold withdrawn CII AFPC units these will count towards this requirement.

These must include compulsory unit AF5 (holders of AFPC unit (H25) Holistic financial planning satisfy this requirement).

- A further 40 credits must be at Diploma-level or above.
- · The remaining credits can come from any CII financial services units, excluding (LF1) Life and pensions foundations.

Turn to **pages 12–13** for further information on these units, including recommended minimum study hours and assessment methods.

#### Learning support

Unit study materials for this qualification typically include:

- Case study workbook
- RevisionMate online study support
- Audio revision
- Revision courses.

See pages 14–17 for further details, including unit availability and fees.

designation\* DipPFS Level More details and to enrol online

**PFS member** 

www.cii.co.uk/

Next step

qualification

dip-financialplanning

Advanced Diploma in

**Financial Planning** 

- - (J09) Paraplanning;

## Beyond the Advanced Diploma

## Chartered status

Advanced Diploma holders are eligible for Chartered Financial Planner status, which is now held by over 5,000 individuals, subject to having five years' experience (not necessarily post-qualification).

Independent research confirms that Chartered status resonates best with the public in terms of recognition, trust and confidence. It therefore helps place the financial advice sector on a par with other professions, such as accountants and solicitors and distinguishes holders from their competitors and peers.

The CII also offers corporate Chartered status to qualifying financial advice firms, further enhancing the visible professionalism of the advice sector. The eligibility criteria for corporate Chartered status include requirements relating to the holding of Chartered status by individuals. Visit www.cii.co.uk/chartered for further information.

## **PFS Fellowship**

Those wishing to continue their studies can work towards Fellowship of the Personal Finance Society. A total of 350 credits are required to obtain the Fellowship, this must include obtaining 290 credits through completion of the Advanced Diploma in Financial Planning. The remaining 60 credits can come from any of the units offered within the CII financial services qualifications framework.

## Fast track and direct entry graduate and postgraduate courses

The CII has partnered with a panel of UK universities to give Advanced Diploma holders fast-track and/or direct entry routes to a programme of graduate and postgraduate degree courses. These range from Bachelor degrees in financial services and management practice to Masters in wealth management, finance, marketing and business administration. Course formats includes both full-time and part-time study and, in some instances, distance learning.

Visit www.cii.co.uk/degreecourses for further information.

## Specialist options

## Group risk exam (GR1)

Developed in conjunction with Group Risk Development (GRiD) this is the only dedicated examination for the group risk market. Unit GR1 develops understanding of all aspects of the group risk sector, including the background of UK group risk products and the employee benefits market in general. It covers specific product features and explores the roles of intermediaries, insurers and reinsurers.

It can be sat on a standalone basis by anyone wanting to develop their knowledge of this important market or as study towards other CII qualifications such as the Diploma and Advanced Diploma in Financial Planning. Visit www.cii.co.uk/shop/GR1 for further information.

## Award in Long Term Care Insurance

This single unit qualification develops knowledge and understanding of long term care insurance contracts, and the legal, taxation and regulatory issues relevant to advising on this class of business.

Candidates who pass this unit and hold any of the following qualifications (or equivalent) will meet the FCA's appropriate qualification requirements for advising on long term care insurance products: the Diploma in Regulated Financial Planning, Diploma in Financial Planning and Certificate in Financial Planning. Visit www.cii.co.uk/award-ltc for further information.

\* PFS/CII membership and Continuing Professional Development requirements apply.

## 6 Financial planning

## Investments and securities

## Certificate in Paraplanning

#### **Overview**

This qualification meets the specific needs of paraplanners, or those aspiring to be paraplanners. It offers a dedicated gualification route that develops core technical knowledge in a number of key advisory areas and specialist report writing skills that help with the provision of sound professional advice.

The Certificate comprises four compulsory units:

- (R01) Financial services, regulation and ethics: or
- (CF1) UK financial services, regulation and ethics;
- (R02) Investment principles and risk:
- (R03) Personal taxation; and
- (J09) Paraplanning.

## Entry requirements

None

## **Completion requirements**

To complete you need to obtain 80 CII credits by passing compulsory units: R01-R03 and J09.

For this qualification only, holders of the following withdrawn CII units will satisfy the R02 and R03 compulsory unit requirements:

- (J06) Investment principles, markets and environment or (G70) Investment portfolio management = R02; and
- (J01) Personal tax = R03.

Turn to pages 12–13 for further information on these units, including recommended minimum study hours and assessment methods.

#### Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support
- Blended learning programme
- Key fact booklets
- Question packs
- Audio revision
- Learn interactive tutorial
- Revision courses.

See pages 14–17 for further details, including unit availability and fees.

## Certificate in Investment Operations

### **Overview**

**PFS member** 

designation\*

Level

CertPFS (Paraplanning)

More details and

to enrol online

www.cii.co.uk/

Next step

qualification

Advanced Diploma in

**Financial Planning** 

cert-paraplanning

The Certificate in Investment Operations is an introductory qualification that provides the essential knowledge and skills needed by a wide range of operational staff working with investments. It develops a general understanding of financial services and provides a practical insight into one of three areas of investment operations.

Importantly, the Certificate also satisfies the FCA qualification requirements for overseers of certain investment operations functions.

The Certificate comprises two compulsory units and one elective:

- (R01) Financial services, regulation and ethics; or
- (CF1) UK financial services, regulation and ethics; and
- (FA4) Collective investment scheme administration; or
- (FA5) Individual savings accounts administration; or
- (FA6) Investment client servicing.

#### Entry requirements

None

#### Completion requirements

To complete you need to obtain 25 CII credits by passing compulsory units: R01 or CF1 and one unit from: FA4-FA6.

Turn to pages 12–13 for further information on these units, including recommended minimum study hours and assessment methods.

#### Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support
- Key fact booklets
- Question packs
- Audio revision
- Learn interactive tutorial
- Revision courses.

See pages 14–17 for further details, including unit availability and fees.

## **CII** member designation

Not available

## Level

## More details and to enrol online

## Next step qualifications

Operations

**Overview** The Certificate in Securities Advice and Dealing satisfies the FCA's appropriate

and Dealing

gualification requirements for those advising and/or dealing in securities and is also suitable for those working in a support role who want to develop their knowledge of this sector.

Certificate in Securities Advice

The Certificate comprises four compulsory units:

- (R01) Financial services, regulation and ethics;
- (R02) Investment principles and risk:
- (R03) Personal taxation; and
- (J12) Securities advice and dealing.

Diploma in Financial Planning holders should note that unit J12 held in addition to the CII Diploma in Financial Planning satisfies the FCA's appropriate qualification requirements for advising on and/or dealing in Securities.

### Entry requirements

None

#### **Completion requirements**

To complete you need to obtain 70 CII credits by passing compulsory units: R01-R03 and J12.

Turn to pages 12–13 for further information on these units, including recommended minimum study hours and assessment methods.

#### Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support
- Key fact booklets
- Question packs
- Audio revision
- Learn interactive tutorial
- Revision courses

See pages 14-17 for further details, including unit availability and fees.



cert-securities

Level

**PFS member** 

designation\*

CertPFS (Securities)

Next step qualification Diploma in Regulated Financial Planning

www.cii.co.uk/certinvestmentoperations

Certificate in Regulated Financial Services

## Certificate in Discretionary Investment Management

## Overview

This qualification develops the wealth strategy and portfolio management skills required for effective discretionary investment management, and satisfies the FCA's appropriate qualification requirements for this class of business.

The Certificate is also relevant for those monitoring the outsourcing of this activity and for those in investment-related support roles who wish to develop their knowledge of investments.

The Certificate comprises two compulsory units:

- (R01) Financial services, regulation and ethics; and
- (J10) Discretionary investment management.

## Entry requirements

None

## Completion requirements

To complete you need to obtain 40 CII credits by passing compulsory units: R01 and I10

Turn to pages 12–13 for further information on these units, including recommended minimum study hours and assessment methods.

## Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support
- Key fact booklets
- Question packs
- Audio revision
- Learn interactive tutorial
- Revision courses.

See pages 14–17 for further details, including unit availability and fees.

**PFS member** designation\* CertPFS (DM)

Level

## More details and to enrol online

www.cii.co.uk/certinvestmentmanagement

Next step qualification Diploma in Regulated Financial Planning

## 8 Life and pensions

## Award in Life and Pensions Foundations

### **Overview**

The Award in Life and Pensions Foundations is an introductory-level qualification that provides an understanding of key life and pensions topics, including: customer needs and solutions across pensions, protection, investments and savings; the sector's value to society and the economy; and the importance of professional conduct and maintaining a customer focus.

The Award is particularly suitable for those who are new to the sector, although is also suitable for those in existing roles looking to demonstrate and enhance their knowledge of the sector. The Award is also relevant for those in associated industries and support roles who require an introduction to life and pensions.

The Award comprises one compulsory unit: (LF1) Life and pensions foundations.

## Entry requirements

None

## **Completion requirements**

To complete you need to pass compulsory unit LF1.

Turn to pages 12-13 for further information on this unit, including recommended minimum study hours and assessment method.

## Learning support

Study materials for this qualification include:

- Study text with updates
- RevisionMate online study support.

See pages 14–17 for further details, including unit availability and fees.

## Award in Financial Administration

**CII** member

designation

More details and

www.cii.co.uk/award-

financialadministration

Certificate in Financial

Services; or Certificate

in Life and Pensions

to enrol online

Next step

qualifications

Not available

Level

#### **Overview**

The Award in Financial Administration is an introductory qualification providing a vital grounding in the financial services sector, the process of investment planning, and the administration of life or pensions business, depending on the unit selected.

Importantly, it satisfies the FCA gualification requirements for overseers of certain administrative life and pensions functions.

The Award comprises two compulsory units:

- (R01) Financial services, regulation and ethics; or
- (CF1) UK financial services, regulation and ethics; and
- (FA1) Life office administration; or
- (FA2) Pensions administration.

## Entry requirements

None

#### Completion requirements

To complete you need to obtain 25 CII credits by passing compulsory units: R01 or CF1 and FA1 or FA2.

Turn to pages 12–13 for further information on these units, including recommended minimum study hours and assessment methods.

#### Learning support

Unit study materials for this qualification typically includes:

- Study text with updates
- RevisionMate online study support
- Key fact booklets
- Question packs
- Audio revision
- Learn interactive tutorial
- Revision courses.

See pages 14–17 for further details, including unit availability and fees.

## Certificate in Financial Services

#### **Overview**

The Certificate in Financial Services has been developed to meet the needs of those working in operational and technical support roles, and offers targeted learning routes.

#### The new Life and Pensions route

develops knowledge and understanding of the sector's role and its activities; key customer needs, solutions and products; and how individuals and organisations work within a regulatory and legislative environment.

It is particularly suitable for those working in the life, pensions and long term savings sector, including customer operations back-office staff and contact centre team leaders.

#### The general route develops

fundamental knowledge of the financial services sector, including regulation, legislation, customer service, administration, marketing in financial services and key products.

**CII** member designations\*

Life and Pensions route: Cert CII (Life and Pensions)

General and productspecific routes: Cert CII (FS)

Level

#### More details and to enrol online

www.cii.co.uk/ cert-financialservices

#### Next step qualifications Diploma in Financial Planning

It's ideal for those providing operational support to financial

Regulated Financial Services Operations, see opposite.

planners, paraplanners and technical support staff. The product-specific route has been renamed the Certificate in

Entry requirements

None

#### Completion requirements

To complete the life and pensions route you need to obtain 45 credits by passing compulsory units: LP1, LP2 or FA7 and LP3.

To complete the general route you need to obtain 35 CII credits, which must include compulsory units R01 or CF1 and LP2 or FA7.

Turn to pages 12–13 for further information on these units.

#### Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support
- Revision courses.

See pages 14-17 for further details, including unit availability and fees.

## More details and to enrol online www.cii.co.uk/award-

**CII** member

designation

Not available

Next step

Services

qualification

Award in Financial

Administration or

Certificate in Financial

Level

Inf

## Certificate in Regulated Financial **Services Operations**

## **Overview**

The Certificate in Regulated Financial Services Operations, previously known as the Certificate in Financial Services, product-specific route, develops fundamental knowledge of the financial services sector, including regulation, legislation, and overseeing and administering financial products across a range of areas.

It's ideal for those involved in or overseeing the operational delivery of life, pensions or investment products, in addition to other financial services support roles.

This three unit route offers an ideal next-step for holders of the Award in **Financial Administration or Certificate** in Investment Operations, requiring completion of one further unit.

**CII** member designation\* Cert CII (FS)

q

Level

## More details and to enrol online

www.cii.co.uk/ cert-rfso

## Next step qualification

Diploma in Financial Planning

## Entry requirements

None

## **Completion requirements**

To complete you need to obtain 35 CII credits, which must include compulsory units R01 or CF1 and two units from: FA1, FA2, FA4-FA6.

Turn to pages 12–13 for further information on these units, including recommended minimum study hours and assessment methods.

## Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support
- Revision courses.

See pages 14–17 for further details, including unit availability and fees.

## Certificate in Life and Pensions withdrawal

The Certificate in Life and Pensions, which is being withdrawn at the end of 2016, is being replaced by the new Certificate in Financial Services, Life and Pensions route. Further information on this new route can be found on the left of this page.

For those wishing to complete the Certificate in Life and Pensions, this will be awarded up to the end of 2016.

For more information on the Certificate in Life and Pensions visit www.cii.co.uk/cert-lifepensions

## **10 Mortgages and equity release**

**CII member** 

designation\*

More details and

to enrol online

cert-mortgageadvice

Certificate in Advanced

www.cii.co.uk/

Next step

qualification

Mortgage Advice

Cert CII (MP)

Level

Certificate in Mortgage Advice

## **Overview**

The Certificate in Mortgage Advice is relevant for those intending to become mortgage advisers or those working in a support role. It develops an understanding of the sector, the mortgage process and enables advisers to meet individual client needs.

Completion of the Certificate meets the FCA's appropriate qualification requirements for mortgage advisers.

The Certificate in Mortgage Advice comprises two compulsory units:

- (R01) Financial services, regulation and ethics; or
- (CF1) UK financial services, regulation and ethics; and
- (CF6) Mortgage advice.

### Entry requirements

None

#### **Completion requirements**

To complete you need to obtain 35 CII credits by passing compulsory units: R01 or CF1 and CF6.

Turn to **pages 12–13** for further information on these units, including recommended minimum study hours and assessment methods.

## Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support
- Blended learning programme
- Key fact booklets
- Question packs
- Audio revision
- Learn interactive tutorial
- · Revision courses.

See pages 14–17 for further details, including unit availability and fees.

## Certificate in Equity Release

## Overview

The Certificate in Equity Release is relevant for anyone seeking to advise on equity release products (both home reversion plans and lifetime mortgages), and for those who work in a support role in this sector.

Holders of the Certificate meet the FCA's appropriate qualification requirements for advising on this class of business.

The Certificate in Equity Release comprises three compulsory units:

- (R01) Financial services, regulation and ethics; or
- (CF1) UK financial services. regulation and ethics;
- (CF6) Mortgage advice; and
- (ER1) Equity release.

## Entry requirements

None

### Completion requirements

To complete you need to obtain 50 CII credits by passing compulsory units: R01 or CF1, CF6 and ER1.

Turn to **pages 12–13** for further information on these units, including recommended minimum study hours and assessment methods.

## Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support
- Blended learning programme
- Key fact booklets
- Question packs
- Audio revision
- Learn interactive tutorial
- Revision courses.

See pages 14–17 for further details, including unit availability and fees.

## Certificate in Advanced Mortgage Advice

#### Overview

The Certificate in Advanced Mortgage Advice goes beyond the FCA's minimum qualification requirements and enables mortgage advisers to continue developing their advice capabilities. It also brings advisers and those working in support roles up to speed with recent changes to the mortgage process arising from the Mortgage Market Review.

Level More details and to enrol online

**CII** member

Cert SMP

designation\*

www.cii.co.uk/certama

The Certificate is an ideal next-step for candidates who hold the Certificate in

Mortgage Advice or Certificate in Equity

Release, only requiring completion of one further unit where units R01 and CF6 are held.

The Certificate in Advanced Mortgage Advice comprises three compulsory units:

- (R01) Financial services, regulation and ethics; and
- (CF6) Mortgage advice; and
- (R07) Advanced mortgage advice.

### Entry requirements

None

#### **Completion requirements**

To complete you need to obtain 55 CII credits by passing compulsory units: R01, CF6 and R07.

Turn to **pages 12–13** for further information on these units, including recommended minimum study hours and assessment methods.

## Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support
- Blended learning programme
- Key fact booklets
- Question packs
- Audio revision
- Learn interactive tutorial
- Revision courses.

See pages 14–17 for further details, including unit availability and fees

Certificate in Advanced Mortgage Advice

## More details and to enrol online www.cii.co.uk/ cert-equityrelease Next step

**CII** member

designation\*

Level

Certs CII (MP & ER)

qualification

## **Retail banking 11**

## Award in Retail Banking

## **Overview**

This single unit introductory gualification develops competence and behaviour across core areas of retail banking, including customer needs and outcomes, products and services, regulation and ethical considerations.

The Award in Retail Banking responds to the Parliamentary Commission on Banking Standards' recommendation for standardised qualifications in banking and represents a new benchmark in the professional development of retail banking staff.

The Award comprises one compulsory unit: (RB1) Retail banking services and conduct

## Entry requirements

None

## Completion requirements

To complete you need to obtain 15 CII credits by passing compulsory unit RB1.

Turn to pages 12–13 for further information on this unit, including recommended minimum study hours and assessment method.

## Learning support

Unit study materials for this qualification typically include:

- Study text with updates
- RevisionMate online study support.

See pages 14–17 for further details, including fees.

**CII** member designation Not available

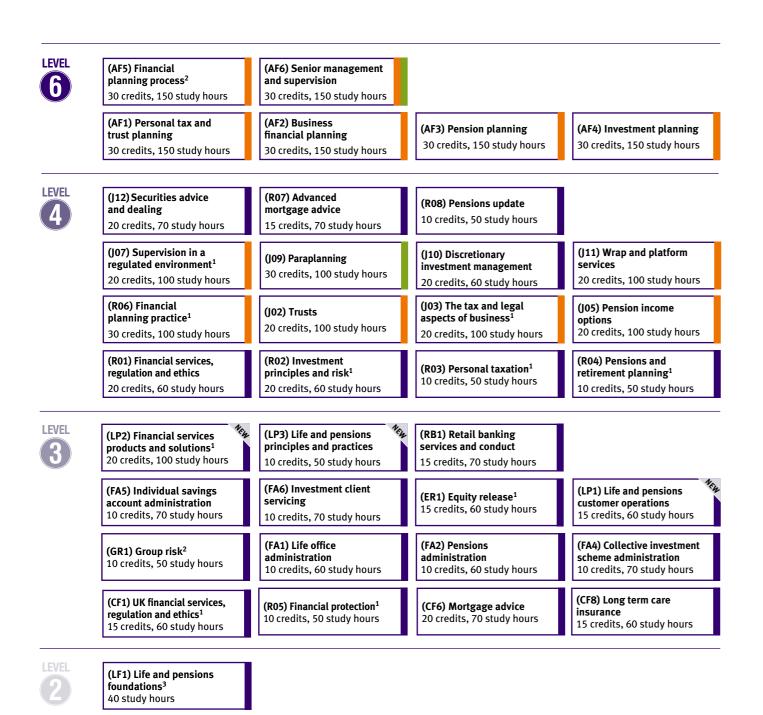
Level

## More details and to enrol online

www.cii.co.uk/ award-retailbanking

## **12 Qualification units**

Once you've selected your chosen qualification and understood the completion requirements, you'll need to plan your unit pathway. This section gives you more information on each unit and highlights where you can find further information online.



Notes

1 This unit is treated as equivalent to a withdrawn CII unit. Refer to 'Credit awards for similar units' opposite for more information

2 Not Ofqual registered

3 Unit LF1 does not award any CII credits.

## Assessment method

Each unit covers an individually assessed topic. Assessment methods vary and depend on a unit's level and subject matter.

#### Written exam

Tested in April and October and also January and July for R06. Results are released after nine weeks (six weeks for R06).

#### Online exam

Multiple-choice questions, tested year-round, typically weekly, at online exam centres, with immediate notification of results online.

#### **Coursework assignments**

Three assignments, each typically 2,000 to 3,000 words, which need to be passed within a 12 month enrolment period.

## Unit syllabuses

CII units are based on the published syllabuses which set out the learning outcomes expected of candidates during the assessment. It is essential that you familiarise yourself with these before commencing study.

Units	Assessment method	Nominal pass mark <sup>4</sup>
LF1, FA1, FA2	1 hour exam comprising 50 MCQs	70%
FA4–FA6		
LP2	2 hour exam comprising 75 MCQs	
RB1		
LP1	90 minute exam comprising 15 MCQs plus 35 MCQs linked to 7 case studies	
LP3	90 minute exam comprising 50 MCQs	
CF6	3 hour exam comprising 100 MCQs and 5 case studies, each comprising 5 MCQs	
CF8, ER1	2 hour exam comprising 50 MCQs and 5 case studies, each comprising 5 MCQs	
J02, J03, J05, J07	05, J07 2 hour exam comprising 15 compulsory written short answer questions	
J11	2 hour exam comprising compulsory written short answer questions and 2 essay-style questions	
J09	3 written coursework assignments, each typically 2,000 to 3,000 words	65%
J10	2 hour exam comprising 70 MCQs and 4 case studies each comprising 5 MCQs	R01–R04, J10, J12, R07, R08: 65% CF1, GR1, R05: 70%
J12	2 hour exam comprising 60 MCQs and 3 case studies each comprising 5 MCQs	
CF1, R01, R02	2 hour exam comprising 100 MCQs	
GR1, R03–R05	1 hour exam comprising 50 MCQs	
R07	2 hour exam comprising 55 MCQs and 4 case studies, each comprising 5 MCQs	
R08	1 hour exam comprising 40 MCQs and 1 case study comprising 5 MCQs	
R06	3 hour exam comprising 2 written case studies on financial planning practice. Candidates receive the case studies two weeks before the exam	55%
AF1–AF4	3 hour case study based exam. 160 marks spread over 3 compulsory questions	
AF5	3 hour exam. Candidates receive a 'fact find' two weeks before the examination. The exam tests key aspects of the financial planning process as applied to the client scenario	
AF6 <sup>5</sup>	3 hour case study based exam. 160 marks spread over 3 compulsory questions; <b>or</b>	1
	3 written coursework assignments, each typically 2,000 to 3,000 words	50%

#### Notes

4 The nominal pass mark is shown, however, the actual pass mark may vary from one session to another to ensure that the pass standard remains constant.

5 The final written exam for unit AF6 will be in October 2016. Thereafter assessment will be by coursework only.

Syllabuses may also specify entry guidance, where existing knowledge gained from previous study is required, and identify published material designed to help candidates prepare for exams or coursework assessment.

Visit **www.cii.co.uk/qualifications** (and select your qualification) to download unit syllabuses.

## Credit awards for similar units

Due to the extent of syllabus overlap, certain combinations of current and withdrawn CII units will result in only one award of credits. If a withdrawn equivalent is held you may not need to complete a current unit in order to satisfy a qualification's completion rules.

Where two of these units are held, the higher of the two credit figures will be added to your CII Learning Account. However, should you wish, you may still choose to sit an 'overlapping' unit in order to enhance your knowledge (for which you will gain no credits).

Visit www.cii.co.uk/similar-units for details.

## **14 Study options**

Once you've chosen your unit you can purchase a study option. Blended learning offers a complete learning, revision and exam package, whilst individual study options provide core learning support across the unit syllabus.

Study options	Units	Cost p	er unit
		Member	Non-member
Blended learning and exam package	R01, R02	£274	Not available
Units R01–R06	R03, R04	£198	
The package for these units includes: study text with updates, RevisionMate	R05	£178	
online study support, key fact booklet, audio revision, question pack (excl. R06), 20% off any revision course for the unit selected and an exam entry.	R06	£270	
Units CF1 and CF6	CF1, CF6	£220	
The package for these units includes: study text with updates, RevisionMate and online study support, key fact booklet, Learn interactive tutorial, exam guide and 20% off any revision course for the unit selected and an exam entry.		Prices include 15% off individual member prices.	
See overleaf for information on revision aids. Non-members can join at the point of purchase.			
Study text and exam package	LF1	£85	£95
Includes a study text with updates (see 'study text with updates below')	RB1	£154	£178
and first exam entry	LP1–LP3	£163	£187
	R08	£136	£180
<b>Study text with updates</b> Available in either printed or ebook format, study texts offer structured	CF1, CF6, CF8, ER1, FA1, FA2, FA4–FA6	£56	£71
self-study that develops understanding and learning of the exam syllabus. Chapters clearly define learning outcomes and include self-test questions.	GR1	£38	£44
Includes electronic updates and access to a host of online study support services through our RevisionMate study tool.	R01, R02, R06, R07	£106	£152
* The LF1, RB1 and R08 study text enrolment fees include an exam entry.	R03, R04	£64	£85
	R05	£38	£45
	J02, J03, J05, J07, J10–J12	£113	£152
	AF6	£140	£169
Coursework assessment including study text with updates	J09	£415	£493
In addition to the provision of a study text, electronic updates and RevisionMate study support, this option includes the marking of the three 2,000 to 3,000 word coursework assignments (first submissions only) which must be passed within the 12 month enrolment period. See opposite for more information.	AF6	£436	£517
<b>Case study workbook with updates</b> Offering structured self-study that gives guidance on key areas and practice in answering case study questions, similar to those you will complete in the exam. Includes electronic updates and access to a host of online study support services through our RevisionMate study tool.	AF1–AF4	£140	£169

## Study option guidance

## Certificate-level units, R0 units, J10 and J12 - multiple-choice question exam

Available to purchase year-round, core study texts are based on tax year specific unit syllabuses, which are tested from 01 September through to 31 August, typically weekly. Unit RB1 is the only exception, which is tested from 01 May through to 30 April.

During these times you can access online study text updates and should sit the exam whilst your material remains current. Study material reflecting the new tax year can be purchased from July each year, for examination from September – please ensure you purchase materials for the period in which you plan to sit the exam.

## J02, J03, J05, J07, J11, AF1–AF4 and AF6 – written exam

Available to purchase year-round, core study texts are based on tax year specific unit syllabuses which are tested twice a year in April and October.

Study texts for these units come with a 12 month enrolment period, during which time you can access online study text updates and you are sent any new study text editions that are published (regardless of whether or not you hold a pass in the unit). This ensures your material is applicable to at least two exam sessions.

### J09 and AF6 - coursework assessment

Available to purchase year-round, this option also includes a study text based on a tax year specific unit syllabus. All three assignments, including any re-submissions, must be submitted within a 12 month enrolment period in order to complete the unit. Otherwise, you will need to re-enrol and complete three new assignments. You can access online study text updates during your enrolment.

To access our must-read guidelines and instructions and FAQs, visit:

- J09: www.cii.co.uk/cert-paraplanning
- AF6: www.cii.co.uk/adip-financialplanning

The following re-submission fees for failed assignments apply:

- J09: £120 members, £164 non-members
- AF6: £126 members, £172 non-members

## Delivery of material

Once we have received your order you should allow 5 days for delivery of printed material within the UK and 21 days outside the UK. Study options delivered to a UK address will need to be signed for and include email/SMS delivery notifications and online tracking. To be kept updated on the progress of your delivery please ensure you have provided us with a valid email address and mobile number.

#### Electronic

For material delivered electronically, such as ebooks, we aim for same-day delivery for orders received before midday, Monday to Friday. Once ready to access you'll receive an email with instructions on how to access your material.

## Study option renewal

You can extend the life of your study text or case study workbook enrolment once your course has expired. This option is renewable on an annual basis and you will be sent a letter inviting you to update your material. Turn to page 3 of the application form at the back of this brochure for details of fees or **visit www.cii.co.uk/qualifications** (select your qualification then unit).

## ebooks

Study texts and key fact booklets are available in ebook format, allowing you to study on the move and reduce your carbon footprint. The cost (incl. VAT) is the same as the equivalent printed study text, so when ordering just choose which version you want.

Once ordered, you'll be given access to a variety of formats (downloaded from RevisionMate) suitable for the majority of popular devices, such as iPad and Kindle. Ebooks require appropriate ereader software to be installed on your portable device or computer. **Please note that once downloaded ebooks are non-refundable.** 

Study text ebooks give you access to the same benefits as the printed study text, with the same enrolment period, updates to content and access to RevisionMate.

**Non-EU candidates:** ebooks attract VAT in the EU and therefore prices shown include VAT at the current rate of 20%. ebook enrolment fees for non-EU candidates, which exclude VAT, can be found online at **www.cii.co.uk/ebooks** 

Further information and free sample chapters can be found online at **www.cii.co.uk/ebooks** 

## RevisionMate study support

Available to candidates with a current study option enrolment, RevisionMate gives free access to an unrivalled suite of support tools designed to maximise the chances of exam success.

These typically include:

- Online study text provided for quick reference
- Study planner build a routine and manage time most effectively
- Study tips get practical guidance on achieving the most from your studies
- Student discussion forum share common queries and learn with peers
- Quiz questions check understanding of the study text
- **Exam guide** practice exam technique by downloading the latest CII exam guide.

For more information visit www.cii.co.uk/revisionmate

## Exam entry fees

With the exception of units RB1, LF1, LP1–LP3, R08, J09, AF6 and blended learning enrolments, there is a standard exam entry fee per unit.

See page 19 for details.

## **16 Revision support**

If you've selected an individual study option, you can supplement your learning by accessing a range of revision aids, each developed to maximise your chances of passing.

Revision aids	Units	Cost per unit	
		Member	Non-member
<b>Exam guides</b> For written exams these comprise a past paper with examiners' comments on candidates' performance and key points for inclusion in your answers. For online-tested units these comprise a complete mock exam and answers, highlighting syllabus areas covered and useful hints. <b>Study option enrolees can download the latest exam guide for free from</b> <b>RevisionMate.</b> Alternatively, these are available to purchase online at <b>www.cii.co.uk/qualifications</b> (supplied as PDF files for you to print off).	Available for all units Free for new units LF1, LP1, LP2 and LP3 (LP3 available in Nov)	£12 (incl. VAT)	£13 (incl. VAT
<b>Key fact booklets</b> Key fact booklets summarise the key information contained in the study text and are perfect for studying whilst travelling to and from work or in situations when reading a study text is impractical. Available as either printed pocket-sized booklets or in ebook format. The cost of e-key fact booklets includes VAT, see the 'ebook' section on <b>page 15</b> for more information.	CF1, CF6, ER1, FA1, FA2, R01–R06	£26	£30
Question packs Delivered online through RevisionMate, question packs provide comprehensive, flexible and interactive self-testing of the unit syllabus. Number of questions per pack: R01–R05 300, CF1 and R08 200 and CF6 250 (varies according to the number of questions in the exam).	CF1, CF6, LP2, R01–R05, R08	£26 (incl. VAT)	£30 (incl. VAT
Audio revision	R01–R06, R08	£43 (incl. VAT)	£47 (incl. VAT
MP3 audio material for CF and R0 units covers the key elements of each subject and lasts between 3–5 hours, depending on the unit. The AF options cover key Diploma learning points that underpin application at Advanced level, together with exam technique guidance. Each lasts between 5–8 hours, depending on the unit selected. Delivered online via RevisionMate, audio files are simple to download and are great for making use of time spent when travelling. Produced by Patterson Audio.	AF1, AF3, AF4	£69 (incl. VAT)	£82 (incl. VAT
Learn interactive tutorial This elearning course provides highly interactive study and is backed by a revision assessment tool for you to check understanding as you progress. Minimum system requirements: • Operating system: Windows/OSX/Android/iOS • Web browser: Latest versions of IE/Safari/Firefox/Chrome To check compatibility with a computer or device you can access a course demo	CF1, CF6, R01–R06	£59 (incl. VAT)	£66 (incl. VAT

**Non-EU candidates**: ebooks, Learn, exam guides, question packs and audio revision all attract VAT in the EU and therefore prices shown include VAT at the current rate of 20%. Fees for non-EU candidates, which exclude VAT, can be found online at www.cii.co.uk/ebooks

## Delivered by our expert tutors, CII revision courses offer valuable support in the weeks leading up to the exam.

### Revision courses

## **Revision days**

CII revision courses provide expert tutor support ahead of the exam and designed to improve your chances of passing. Courses enable you to:

- Explore the syllabus in detail
- Clarify areas of concern in the syllabus
- Discover what the examiner is looking for
- Discuss common mistakes and how to avoid them
- Learn useful revision and exam techniques.

## Two day revision workshops

Two day workshops provide all the benefits of the one day course but of increased opportunity to interact with the tutor and fellow students, plu allotted time to practice exam technique and to gain feedback on your a

#### When?

Revision courses for written exams are usually scheduled 3–4 weeks before the April and October exam sessions (incl. January and July for R06). Courses for online-tested exams are offered throughout the year according to demand.

## Where?

Courses are held throughout the UK, and whilst locations vary according to demand, venues include: London, Birmingham, Bristol, Doncaster and Glasgow.

## Making your choice

The latest course dates and locations can be viewed online at www.cii.co.uk/examsuccess

Alternatively you can contact Customer Service on +44 (0)20 8989 8464 to find out what's available where.

Units	Cost per unit		
	Member	Non-member	
CF1, CF6	£225	£265	
R01–R06, R08, J02, J03, J05, J07, J10–J12	£260	£300	
R01–R04, R08, J02, J03, J05, J07	£425	£515	
AF1–AF6	£445	£535	
	R01–R06, R08, J02, J03, J05, J07, J10–J12 R01–R04, R08, J02, J03, J05, J07	Member           CF1, CF6         £225           R01-R06, R08, J02, J03, J05, J07, J10-J12         £260           R01-R04, R08, J02, J03, J05, J07         £425	

# In 2015 candidates who attended a CII revision course improved their chances of exam success by up to 59%.

Source: CII Statistics 2015

## **18 Exam entry**

This section contains fee information for all exams and important dates and deadlines for written exams. Detailed information on multiple-choice tested exams can be found online.

## Written exam deadlines

The information below applies to written exam units R06, J02, J03, J05, J07, J11 and AF1-AF6.

		January 2016	April 2016	July 2016	October 2016
Exam entry The following entry	• At normal fee	R06 only <b>18 Dec 15</b>	All units <b>02 Mar 16</b>	R06 only <b>03 Jun 16</b>	All units 24 Aug 16
deadlines apply (after which changes to entries won't be accepted)	• At late fee	R06 only <b>04 Jan 16</b>	All units 24 Mar 16	R06 only 17 Jun 16	All units 16 Sep 16

Once entered for an exam:

• an exam entry confirmation will be sent within seven working days from receipt of your application

• an exam admission permit will be sent ten working days before the exam begins or six weeks for non-UK applicants.

		_		_	
Exam sittings	Exams are scheduled on the following dates	18 Jan 16	11–13 Apr 16	04 Jul 16	04–06 Oct 16

Exam results Results are released online at www.cii.co.uk/results (you will need to log in using your CII PIN and	• UK exam centre	R06 only <b>26 Feb 16</b>	R06 only <b>20 May 16</b> All units excl. R06 <b>10 Jun 16</b>	R06 only <b>12 Aug 16</b>	R06 only <b>11 Nov 16</b> All units excl. R06 <b>02 Dec 16</b>
password) and sent by 1st class post on the following dates	• Non-UK exam centre	n/a	R06 only <b>20 May 16</b> All units excl. R06 <b>17 Jun 16</b>	n/a	R06 only <b>11 Nov 16</b> All units excl. R06 <b>09 Dec 16</b>

#### Important information for written exam entrants

- Please contact Customer Service if you do not receive your exam entry confirmation or exam admission permit, either by emailing admissionpermitenguiries@cii.co.uk or calling +44(0)20 8989 8464.
- When you receive your exam admission permit you must read it in full and check whether any change has been made to the date or times of the units for which you have entered and that the units shown on your permit are those that you intend to sit. If there is any discrepancy you should contact Customer Service immediately.
- By taking a CII exam you are agreeing to the regulations stated on the exam admission permit as well as those detailed at www.cii.co.uk/exampolicies

## Written exam timetable

The following dates apply to exam units R06, J02, J03, J05, J07, J11 and AF1–AF6 in 2016. The CII reserve the right to make changes to the published dates where necessary.

Exam unit	Date	Time				
Diploma	Diploma					
(R06) Financial planning practice	18 Jan 12 Apr 04 Jul 05 Oct	09:30				
(J02) Trusts	11 Apr 04 Oct	09:30				
(J03) The tax and legal aspects of business	11 Apr 04 Oct	16:30				
(J05) Pension income options	11 Apr 04 Oct	09:30				
(J07) Supervision in a regulated environment	11 Apr 04 Oct	13:00				
(J11) Wrap and platform services	11 Apr 04 Oct	16:30				
Advanced Diploma						
(AF1) Personal tax and trust planning	12 Apr 05 Oct	09:30				
(AF2) Business planning	12 Apr 05 Oct	14:00				
(AF3) Pension planning	13 Apr 06 Oct	09:30				
(AF4) Investment planning	12 Apr 05 Oct	14:00				
(AF5) Financial planning process	13 Apr 06 Oct	14:00				
(AF6) Senior management and supervision (last assessed by exam Oct 16)	13 Apr 06 Oct	09:30				

## **Online exams**

Exam dates for online-tested units are released online up to four months in advance. These are scheduled year-round at over 40 centres across the UK.

Visit www.cii.co.uk/online for more information.

## Exam entry fees

The following fees are for exams sat in 2016. For written exams (R06, J02, J03, J05, J07, J11 and AF1–AF6) the fees shown are for entries received before 'normal fee' closing dates.

Units	Member	Non-member
CF1, CF6, CF8, ER1, FA1, FA2, FA4–FA6, LP1–LP3*, RB1*	£107	£116
LF1*	£55	£60
R01, R02, R07, J02, J03, J05, J07, J10–J12	£120	£164
R03, R04, R08*	£72	£95
GR1, R05	£66	£70
R06	£143	£188
AF1–AF6	£130	£178

\* For units LF1, LP1–LP3, RB1 and R08, first exam entry is included in the study text enrolment fee.

#### Late entry fee

For exam entries received after the normal closing date, up to two weeks before the session, the normal fee is payable together with a late entry fee of £83 per unit. This is subject to space being available at the exam centre.

## Change of session, unit or centre

#### Change after entry:

£44

#### Certificate-level units, R0 units, J10 and J12

Changes must be requested at least 21 days before the date of the exam for which you have entered. Multiple changes will be covered by a single fee provided they are submitted together.

#### Units R06, J02, J03, J05, J07, J11 and AF1-AF6

Changes must be requested before the relevant closing date for exam entry at normal fee. Multiple changes will be covered by a single fee provided they are submitted together.

#### All units

In respect of all units, no changes, apart from your address or name (which must be supported by original or certified evidence), can be made to your exam entry after the deadlines specified on this page. After the relevant deadline has passed should you wish to withdraw, you will not receive a refund except in the case of illness.

## Post-results review of marking

Further details including fees payable can be found at **www.cii.co.uk/exampolicies** 

## **20 Important information**

## Personal Finance Society (PFS)/CII membership

If you are not already a PFS or CII member, you can become a member when you enrol for your chosen gualification. If you wish to apply for membership and it is not clear from your application form that you work in the financial planning sector, please provide brief details of the nature of your work and the proportion of your time spent on financial planning matters on a separate sheet of paper.

For membership fees see page 2 of the application form at the back of this brochure.

## Personal Finance Society (PFS) regions and local institutes

If you apply for PFS membership you will join a Society region and a local institute.

Provided below are a list of local institutes. Please select the one which is most convenient for you and enter details in the space provided on the application form. You will be assigned to a region on the basis of your choice of institute.

#### List of local institutes:

Aberdeen; Blackburn & Burnley; Bedford & Milton Keynes; Belfast; Birmingham; Bournemouth; Bolton; Bradford; Bristol; Cambridge; Cardiff: Carlisle: Chelmsford & S Essex: Cheltenham & Gloucester; Chester & North Wales; Coventry; Edinburgh; Exeter; Folkestone, Canterbury & E Kent; Glasgow; Guernsey; Guildford; Halifax; Hull; Inverness, the Highlands & Islands; Ipswich, Suffolk & N Essex; Isle of Man; Jersey; Kendal; Leeds; Leicester; Lincoln; Liverpool; London; Luton & St Albans; Manchester; Mid Kent; Middlesbrough; Newcastle-upon-Tyne; Northampton; North Downs; Norwich; Nottingham; Perth & Dundee; Peterborough; Plymouth & Cornwall; Preston & Blackpool; Reading; Royal Tunbridge Wells; Sheffield: Shropshire & Mid Wales: Southampton: Stoke-on-Trent: Stratford-upon-Avon; Sussex; Swansea & West Wales; Swindon; Watford; York.

The area covered by the Insurance Institute of London (IIL) is defined as all London postal districts except the following: N9, N11, N14, N21, NW9, E4, E6, E7, E10, E11, E12, E13, E15, E16, E17, E18, W3, W4, W5, W6, W7, W12, W13, SW20, SE20, SE25. There is an additional subscription fee for IIL members of £3.

## Written exam centres – UK, Channel Islands & Isle of Man

Places are allocated on a first-come, first-served basis. Every effort is made to ensure you receive your preferred choice, however, if a centre you choose is not available for a particular sitting you will be allocated to your second choice or another convenient centre.

It is intended that all centres will be available in April and October.

Important notes in respect of unit R06: only those centres marked with an asterisk and shown in bold are also available in January and July.

Centre	Code	Centre	Code
Aberdeen	010	Leicester	046
Belfast	015	Lincoln	047
Birmingham*	005	Liverpool	002
Bolton	080	London*	001
Bournemouth	018	Manchester*	003
Bristol*	021	Middlesbrough	051
Cambridge	022	Mid-Kent	050
Cardiff	024	Newcastle-upon-Tyne	008
Carlisle	025	Northampton	052
Chelmsford	026	Norwich	007
Chester	028	Nottingham	053
Croydon	030	Perth	055
Douglas, IoM	091	Peterborough	056
Edinburgh*	009	Plymouth	057
Exeter	035	Preston	059
Folkestone	087	Reading	060
Glasgow	004	Sheffield	062
Gloucester	036	Shrewsbury	063
Guernsey	090	Southampton	064
Guildford	038	Stoke-on-Trent	065
Horsham	082	Stratford-upon-Avon	066
Hull	041	Swansea	067
Inverness	043	Tunbridge Wells	071
Ipswich	044	Watford	072
Jersey	081	York	075
Loods	006		

Leeds 006

Note: Occasionally, examinations may have to be held at locations other than those listed above. Please remember to check your admission permit to confirm all details of your examination.

## Non-UK exam centres

The CII operates almost 120 exam centres outside the UK across Europe, North America, South America, Africa, Asia and Australasia. Please contact Customer Service for further details.

## Access arrangements

Provisions can be made for candidates taking CII exams who have different educational requirements or disabilities. To find out more, including how to request reasonable adjustments and access arrangements visit www.cii.co.uk/exampolicies

## Deliverv

Once we have received your order you should allow 5 days for delivery of printed material within the UK and 21 days outside the UK.

Study options delivered to a UK address will need to be signed for and include email/SMS delivery notifications and online tracking. To be kept updated on the progress of your delivery please ensure you have provided us with a valid email address and mobile number.

For material delivered electronically, such as ebooks, we aim for same day delivery for orders before midday Monday to Friday, (customers receive an email to confirm their purchase is ready to access.)

## Your right to cancel

In accordance with The Consumer Contracts (Information, Cancellation and Additional Charges) Regulations 2013 you have a right of cancellation in respect of the Products and Services sold by the CII, which right shall (subject to the Regulations) expire 14 calendar days from the day on which either the Products are received by you, or a person nominated to receive the Products on your behalf, or your order for Services is accepted by the CII.

**Note:** No right of cancellation or refund is available in respect of ebooks or any other electronic download of the Products and the exam admission permit). Services once the download has started. You acknowledge that, Full details can be found at www.cii.co.uk/exampolicies and by commencing the download of the Products or Services, your www.cii.co.uk/tandc right to cancel under 29(1) of the Regulations will be lost. Should you wish to cancel, notice should be sent to Customer Service. Where Equal opportunities Products have been supplied to you prior to such cancellation they must be returned to us, in the condition in which they were supplied to you, at your expense. Reimbursement for any monies paid by you The CII is committed to creating and maintaining conditions which which relate to the cancellation will be sent to you within 14 days of give access to its education and assessment provision regardless receiving the notice of cancellation or if Products are to be returned of age, disability, pregnancy, maternity, marriage/civil partnership, to us, within 14 days of their receipt or proof race, religion and belief, sex, sexual orientation or transgender. of sending.

Any request for entry to an exam received less than 14 days before the exam date shall be treated as express consent for the CII to provide a service. This express consent will also be treated as formal acknowledgement by you that your rights to cancellation under Regulation 29(1) of the Regulations will be lost upon receipt of your application form by the CII. In the event of less than 14 days notice of cancellation being given in respect of an entry for an exam sat online, and if, where applicable, the CII is unable to recover costs suffered as a result of such short notice cancellation, then the CII can recover these costs from you.

## Copyright

All CII study materials are copyrighted. By purchasing materials you undertake to use the materials for your own purposes only and not to sell, lend or give them to anyone else. Any form of copying of materials is prohibited.

## Exam entry refunds

Should you wish to cancel your exam entry you will need to contact Customer Service. The refunding of any entry fees will be subject to the charges laid out in the table below. Please note this does not affect your statutory rights.

Certificate-level units, R01–R05, R07, R08, J10 and J12	Cancellation of an exam entry at least 21 days before the date of the exam for which you have entered:	50% of exam entry fee
Units R06, J02, J03, J05, J07, J11 and AF1–AF6	Cancellation of an exam entry before the final closing date at normal fee:	
All units	Absence from exam with medical evidence (to be received within two months of the date of the exam):	50% of exam entry fee or free entry to the next session

## Additional terms and conditions

Please note there are additional terms and conditions which apply to all purchases of goods or services from the CII/PFS which you agree to be bound by upon completion of your order.

By taking a CII exam you are agreeing to the regulations stated on the exam admission permit or online admission document as well as those detailed at www.cii.co.uk/exampolicies. The exam permit or online admission document will be sent to your correspondence address prior to the exam date (see page 18 for more information on

## Appeals procedure

The CII is committed to open and fair processes and as part of this process runs a transparent appeals process. For more information visit www.cii.co.uk/appeals

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#### Financial services qualifications application form - ICF014 (09/16)

Enter your name																	
Study path																	

Where you are studying in order to	complete a qualification please	indicate by ticking the appropriate box:
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Award in Life and Pensions Foundations	Award in Long Term Care Insurance	Award in Financial Administration
Certificate in Investment Operations	Certificate in Financial Services	Certificate in Regulated Financial Services Operations
Certificate in Mortgage Advice	Certificate in Equity Release	Certificate in Advanced Mortgage Advice
Certificate in Paraplanning	Certificate in Securities Advice and Dealing	Certificate in Discretionary Investment Management
Diploma in Financial Planning	Diploma in Regulated Financial Planning	Advanced Diploma in Financial Planning

## Section B – Personal Finance Society (PFS) and CII membership

Please ONLY complete this section if you are applying for membership. Go to Section C if you are already a member.

### Personal Finance Society membership

Choose PFS membership if you're studying towards investment operations	s, financial planning, securitie	s, discretionary investment man	agement or
paraplanning qualifications.			

I wish to become a student (CII unqualified) member of the PFS	Yes No
I wish to become a qualified member of the PFS at either Certifica	ate or Diploma-level 🗌 Yes 📃 No

**Certificate-level** – I hold the CII's Certificate in Financial Planning/Financial Planning Certificate/Certificate in Discretionary Investment Management/Certificate in Paraplanning/Certificate in Securities Advice and Dealing.

Diploma-level – I hold the CII's Diploma in Financial Planning/AFPC/Diploma in Regulated Financial Planning.

The CII recognise equivalent non-CII qualifications – applicants must apply for recognition of prior learning. For more information visit **www.cii.co.uk/prior-learning** where you'll find full guidance on the rules, requirements, fees and an application form.

#### **CII membership**

Choose CII membership if you're studying towards financial administration, life and pensions, mortgage advice, equity release or financial services qualifications.

I wish to become an ordinary (CII unqualified) member of the CII	Yes		Ν
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I would like to join the Society of Mortgage Professionals at 'Member level' for free. 🗌 or I would like to join the Life and Pensions Faculty for free.

#### To be completed by all membership applicants

The local institute I wish to join – UK only (See pg 20)

In applying to become a member of the CII (PFS members automatically become members of the CII) I agree to be immediately bound by the CII's Charter, Code of Ethics, rules, regulations and requirements of membership. I also agree to be bound by the constitution and Bye-laws of any local institute of which I become a member. Should I be joining the PFS, I agree to be bound by the PFS Articles of Association and Bye-laws. Full details of these obligations of membership can be found online at www.thepfs.org/memberobligations

#### Please tick the relevant box to confirm whether you have:

– Been made bankrupt or been subject to an individual voluntary arrangement (or similar procedure) or any judgement debt. 📃 Yes 📃 N

- Been convicted for (or have you been charged but not yet tried with) any offence other than a monetary fixed penalty for a motoring offence. Please note, if the conviction is considered spent under the Rehabilitation of Offenders Act you should select 'no'. Yes No
- Been subject to any disciplinary sanctions (or are currently the subject of any investigation) by the CII/PFS or any other professional and/or membership body or regulatory authority. Yes No

If you have answered 'yes' to any of these questions, please also provide any relevant details on a separate sheet of paper.

Please note that, as a member of the PFS/CII, you are required to let us know if and when, at any point in the future, your circumstances are such that you would have to answer 'yes' to any of the above.

#### **Membership fees**

1. An admission fee of £37 is payable by applicants (this is waived for student membership of the PFS and members joining when purchasing blended learning). 2(a). Please then select the appropriate member fee:

Membership level	Londo	n only*	UK and Ch	annel isles
	Annual subscription	Monthly direct debit	Annual subscription	Monthly direct debit
PFS student/CII ordinary	£76	£6.37	£73	£6.12
PFS qualified (CertPFS and DipPFS)	£187	£15.62	£184	£15.37
PFS qualified (APFS and Fellowship)	£197	£16.49	£194	£16.24
Chartered	£245	£20.49	£242	£20.24

Important note: \*This includes a £3 subscription fee for membership of the Insurance Institute of London.

2(b). Choose the method of payment. This can either be:

i) by monthly Direct Debit. The admission fee of £37 will be spread across your 12 monthly payments. If you choose this option do not complete the sub total box, but fill out the Direct Debit form at the back of this application form;

Sub total £

(to include the £37 admission fee for membership applicants. Note: This is waived for student membership of the PFS and those also purchasing blended learning).

ii) by cheque or debit/credit card. If you choose this option please enter the correct amount in the sub total box.

Enter your name																	

## Section C - Study options and revision aids

For Certificate-level units, R01–R05, J10 and J12 please indicate when you will be sitting the exam(s) as this will determine which version of study/option(s)/ revision aids we send you: Pre 01 Sep 2016 Post 01 Sep 2016 (Please refer to the study option guidance notes on page 15 for unit enrolment periods.)

To order your study option as an ebook put a tick in the box under the 'e' icon. If left unticked, you will receive a printed book. Visit **www.cii.co.uk/ebooks** for more information and to download free sample chapters before ordering.

#### I wish to order the following learning materials:

e

Study options	CII	Member	Non-member	Uni	t code	s and eboo	ok requ	uiremen	ıt	Total	Non-EU candidates: ebooks, Learn, exam
	use			Unit	e	Unit	e	Unit	e		guides question packs and audio revision all
Study text with updates											attract VAT in the EU and therefore prices
• CF1, CF6, CF8, ER1, FA1, FA2, FA4–FA6		£56	£71							£	shown include VAT at the current rate of 20%. Fees for non-EU
• GR1		£38	£44							£	candidates, which
• LF1*		£85*	£95*							£	exclude VAT, can be found online at
• RB1		£154*	£178*							£	www.cii.co.uk/ebooks
• LP1–LP3		£163*	£187*							£	
• R01, R02, R06, R07		£106	£152							£	-
• R03, R04		£64	£85							£	•
• R05		£38	£45				·			£	
• R08*		£136*	£180*							£	•
• J02, J03, J05, J07, J10–J12		£113	£152							£	•
• AF6	UD	£140	£169							£	•
Coursework assessment • J09		£415	£493							£	
• AF6		£436	£517							£	
Case study workbook with updates <ul> <li>AF1–AF4</li> </ul>		£140	£169							f	
Study option renewal											
<ul> <li>CF1, CF6, CF8, ER1, FA1, FA2, FA4–FA6</li> </ul>		£38	£45							£	
• GR1, RB1		£25	£31							£	•
• R01, R02, R06		£51	£75							£	
• R03, R04		£31	£41							£	•
• R05		£16	£24							£	•
• J02, J03, J05, J07, J10–J12		£56	£73							£	•
• AF1–AF4, AF6		£70	£85							£	•

\* The LF1, RB1, LP1–LP3 and R08 study text enrolment fees includes first exam entry. You can book your exam by contacting Customer Service once your enrolment has been confirmed, or, if you want to purchase the study text and book an exam simultaneously, this can be done online at www.cii.co.uk/shop/RB1, www.cii.co.uk/cert-financialservices (for LP1,LP2 or LP3 shop pages), www.cii.co.uk/shop/R08 and www.cii.co.uk/shop/LF1

Blended learning programme	CII	Members only	Un			and ebook ement	(	Total
	use		Unit		e	Unit	е	
Blended learning • CF1, CF6		£220				1 1		£
• R01, R02		£274		[				£
• R03, R04	LP	£198		[				£
• R05		£178		[				£
• R06		£270		[				£

Note: If selecting R06 and you know when you want to sit the exam, please complete section D.

For all other units, please contact customer service to book the exam once your enrolment has been confirmed.

Enter your name

## Section C – Study options and revision aids continued

Revision aids	CII use	Member	Non-member	Unit co	de	Total	
Exam guides				<b>cii.co.uk/qualific</b> om if you have a li			
Key fact booklets • Printed format (CF1, CF6, ER1, FA1, FA2, R01–R06)	KF	£26	£30			f	
• ebook format (CF1, CF6, ER1, FA1, FA2, R01–R06)		£26	£30			£ <	Key fact booklets are now available
Question packs • Pack 1 (CF1, CF6, R01–R05, R08)	QP	£26	£30			f	in ebook format. Visit <b>www.cii.co.uk</b> /
• Pack 2 (R01, R02)		£26	£30			f	ebooks for more
Audio revision • CF1, CF6, R01–R06, R08	ADJ	£43	£47			£	information.
• AF1, AF3, AF4		£69	£82			f	
Learn interactive tutorial • R01–R06, CF1, CF6	EL	£59	£66			£	
Two day revision workshops	WS	£425	£515			f	
• J02, J03, J05, J07, R01–R04, R08				Venue			
• AF1–AF6	WS	£445	£535			£	
				Venue			
Revision days	R	£260	£300			f	
• J02, J03, J05, J07, J10–J12, R01–R06, R08	Date			Venue			
• CF1, CF6	R	£225	£265			£	
			1	Venue			Sub total £

Postage fee (not applicable to ebooks, revision courses, question packs, Learn or MP3 audio revision):

• £7 per order: UK, Channel Islands, Isle of Man, Republic of Ireland, Malta and Gibraltar.

• £15 per order: All other countries.

**Please note:** These postage rates are flat fees applicable to orders from individual candidates (orders may contain more than one item). Separate fees apply to corporate bulk orders – contact Customer Service for details.

## Section D – Exam entry

I wish to enter the following exams at the centre in (refer to pg 20 for the list of available centres):

	0.											
First choice				Centre code								
Second choice				Centre code								
		2016 e	<b>xam dates</b> (p	lease tick requi	red box)———							
Unit		Jan	Apr	Jul	Oct	Member	Non-member	Total				
(R06) Financial p practice	olanning					£143	£188	£				

#### Notes

• To sit R01–R05, R07, J10, J12 and Certificate-level exams in the UK, you must enter online at www.cii.co.uk/online or by calling Customer Service

• If you have bought the 'blended learning programme' option for R06 do not include the exam fee.

Unit codes	Apr	Oct	Member	Non-member	No of units	Entry fee				
Diploma units J02, J03, J05, J07, J11		when you it the exam	£120	£164		f				
Advanced Diploma units AF1–AF6		when you it the exam	£130	£178	f					

Additional late entry fee f (See pg 19) \_\_\_\_\_

Postage fee f

Enter your name
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## **Section E – Declarations**

I declare that all information provided by me on this form is true and correct to the best of my knowledge.

#### Data protection and privacy

The CII/PFS will ensure that your personal data is processed in line with Data Protection legislation and the CII Data Protection and Privacy Statement (available on the CII's website). To process this application, I am deemed to have consented to the CII/PFS processing my data.

#### Sharing information with your employer

The CII will, upon request, provide your employer with details of your assessment record and accreditation, including all attempts and future entries, along with your CII Permanent Identity Number, unless you tick the following box.

#### Privacy and electronic communications regulations

The CII/PFS may from time to time wish to draw your attention to other CII/PFS products and services electronically which are likely to be of interest to you. The CII/PFS will assume you consent to us using your data in this way unless you tick the following box.

#### Sharing your data with local institutes

The CII will share your data with your local institute (UK, Channel Islands and Isle of Man based members only) so they may communicate to you, electronically, any local events, products and services that complement those offered by the CII. The CII will assume that you consent to us using your data in this way, unless you tick the following box.

To opt out of postal marketing communications from the CII and your local institute please send a request to Customer Service at customer.serv@cii.co.uk

#### Application for study materials

I undertake to use them for my own purposes and not to sell, copy, lend or give them to anyone else.

#### Terms, conditions and cancellation

I have read and agree to the terms and conditions contained in this brochure, including my right of cancellation.

Signature	Date				

#### If ordering learning materials, please ensure you have read the important information regarding delivery on page 20.

Study options and revision aids are provided by the Education and Training Trust of the Chartered Insurance Institute (a company limited by guarantee) Registered office: 20 Aldermanbury, London EC2V 7HY. Registered Charity no. 1021017

See overleaf for total payable and method of payment.

Enter your name																							
Section F – Total	payable	and met	hod of	payr	ne	nt																	
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<ul> <li>If there are any changes t debited or as otherwise a</li> </ul>		•				•					will I	10tify	you 1	10 v	vorki	ng da	ays i	n adv	ance	of yo	our acc	ount	being

- debited or as otherwise agreed. If you request the Chartered Insurance Institute to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by the Chartered Insurance Institute or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
- If you receive a refund you are not entitled to, you must pay it back when the Chartered Insurance Institute asks you to.

• You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

Our CII Corporate Chartered status sends a clear message to clients and other stakeholders about our capability and commitment to true professional values.

> The strength of our reputation is evident from the quality and number of new business referrals we receive, both from existing clients and professional connections.

> Key to our success and the attainment of our coveted 'Chartered Financial Planners' title is our commitment to learning and development across the business.

We support all staff in becoming CII qualified, including Chartered in their own right, and work with individuals to tailor a CII learning programme that matches their role and career aspirations.

## Mark Curtis

Managing Director Chartered Financial Planner Perry Appleton Financial Management Limited





You can view and enlarge a copy of this brochure online at:

### www.cii.co.uk/fs-brochure

Alternatively contact Customer Service if you are having any difficulty reading this brochure.

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