

**July 2023**

**LP1: *Life and pensions customer operations* study text, 2023–24 edition**

**This edition of the study text is based on the 2023–24 examination syllabus and forms the study material for exams to be sat from 1 September 2023 until 31 August 2024.**

Updates and amendments have been made throughout the text; where relevant, web updates issued for the 2022–23 edition have been included.

A summary of where the principal changes have been made is given below:

**Chapter 1:** sections A1A, A1B, A4C and B1.

**Chapter 2:** sections A4, A4B and B.

**Chapter 3:** sections B1A, B2A, B4A and C1A.

**Chapter 4:** sections A and A1B.

**Chapter 5:** sections A1 and E2A.

**Questions/answers, websites, key terms/points, legislation and index:** amended where relevant.

We hope this information is helpful to you.

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